



Motor Vehicle News & Views

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As the Tax Collector of Hillsborough County, I continually seek improvements to be more effective in the services we provide. Customers of a dealership indirectly become customers of the Tax Collector's office.



Doug Belden

Through the utilization of efficient technologies such as Auto Data Direct, EFS, CVR, and the Dealer Tag Agency, our customers are benefiting. Expedient delivery of titles and registrations coupled with increases in accuracy yields a very positive

customer experience. In today's market amid empowered consumers, a business' success or failure largely depends on the ability to provide timely, accurate and friendly customer service. The Tax Collector's Office is committed to providing the highest level of customer service to all who utilize our services.

As another year quickly passes, I reiterate my sincere desire to maintain an open line of communication and a positive working relationship between Hillsborough County automobile dealerships and the Tax Collector's Office.

Kindest Regards, *Doug*

DMV Procedure Updates & Revisions

By: *Juanita Bauer & Tempest Brown*

- The State of Florida no longer requires notarization on out of state titles and MCO's for the signatures of buyers and sellers.
- Entity or person appointed as power of attorney cannot sign their appointment to anyone else.
- A certificate of title may be issued by the State of Florida showing either a mileage or kilometer measured odometer reading. Once the unit of measurement is chosen, the reading will not be converted or changed.

A one day seminar on preparing Paperwork for Title and Registration will be held on September 13, October 18 & November 8. To sign up online [click here](#) or contact our Training Department at (813) 635-5238 or (813) 635-5240 or [train ing@hillstax.org](mailto:ing@hillstax.org).

We've got your help numbers

Tallahassee DMV Help Desk

(850) 922-9000

Dealership Hotline

(813) 635-5210 ext 5720

Local DMV

(813) 740-4288

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AAMVA 2007 Region II Conference

By: Ann Murray

The American Association of Motor Vehicle Administrators (AAMVA) 2007 Region II Annual Conference was held in Ponte Vedra Beach, Florida June 10-14, 2007. I was lucky to have been selected to attend the conference this year. AAMVA is a tax-exempt, non-profit organization developing model programs in motor vehicle administration, law enforcement and highway safety. The association also serves as an information clearinghouse in these areas, and acts as the international spokesman for these interests.

Founded in 1933, AAMVA represents the state and provincial officials in the United States and Canada who administer and enforce motor vehicle laws.

AAMVA's programs encourage uniformity and reciprocity among the states and provinces. Presentations and other supporting materials from the conference are available online at www.aamva.org.

Some items of interest that were covered in the conference are below:

Driver Privacy and Protection Act: The driver privacy and protection act was created in reaction to the tragedy of actress Rebecca Schaeffer, who was stalked and killed by a fan that obtained her information through motor vehicle records. There is a commerce clause in the act where federal government has the authority to protect and regulate information between the states. The federal government says the ability between states to release personal information is a type of commerce. DPPA rules su-

preme to state statutes and it does not apply to personal consent to release information.

Unconventional Vehicles: In 2005 AAMVA established a committee to investigate unconventional vehicles. The first priority has been pocket bikes and similar motorcycles. They are primarily manufactured in China and came into the United States as "toys". Buyers have the expectation of using them on public streets, but they are not manufactured to meet U.S. standards. There are subcommittees that are investigating other unconventional vehicles such as: trucks converting to motor homes, Japanese mini trucks, Kit cars and Hot

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A Message From DMV, Bureau Of Field Operations

From the desk of Gary W. Konopka

All RV, Mobile Home, and Mobile Home Broker dealer licenses will expire on September 30th. Renewal letters will be mailed from DMV headquarters shortly. The renewal fee is \$140 for the primary location and \$50 for each supplemental location.

On June 19th, Governor Charlie Crist signed House Bill 985 which went into effect July 01, 2007. Included in that Bill were several changes to F.S. 316.1951 which pertain to offering vehicles for sale commonly referred to as the "Curbstoning" statute. A summary of some of these changes follows:

- A vehicle offered for sale by a licensed dealer at any location other than their lot, is subject to immediate towing without warning if no temporary permit was obtained. The dealer could

be subject to a \$1000.00 fine.

- A vehicle offered for sale cannot have its public vehicle identification number covered or altered. Failure to comply may result in towing without warning.

FOR SALE
\$ 1000
OBO



Out of Country VIN Verifications: All used vehicles coming into Florida from a foreign country MUST have the vehicle identification number verified by a DMV Compliance Examiner including dealer transactions. This does NOT include vehicles from American Samoa, US Virgin Islands, Guam or Puerto Rico.

Continued from page 3—AAMVA

Shot Rigs. Aptera Motors in California is selling a vehicle that has two wheels in front and one in the back. Is it a car or a motorcycle? Also coming soon is "Zap", it is part motorcycle, part car and part truck. There is also an ATV/Jet ski that is made in England that is a quad bike and turns into a jet ski.

Flood Vehicles: It is common for flood vehicles to end up on a used car lot. About a million flood damaged vehicles are sold

yearly. There were 250,000 to 300,000 flood vehicles from Hurricane Katrina. Louisiana does not brand titles for vehicles. Water damage is hard to detect and the consumer should check the trunk, glove compartment, under carpet and upholstery. Turn the ignition key and test the accessories. Smell for musty odors and see if there is a new wiring harness. Look under the hood for signs of oxidation. The NICB Data Base (Nation Insurance Crime Database)

www.NICB.org will tell you if a claim has been paid by the vehicle Identification number.

Real I.D. Act: What is a "legal name" under the real I.D. Act? The name on the face of an I.D. card must be the same as the name on the document used to establish identity. The Department of Homeland Security wants all states doing the same thing to establish identity.

*Our Ethical Policies...Do You Know Them?*

The successful business operation and reputation of the Hillsborough County Tax Collector is built upon the principles of professional and ethical conduct of our employees. Our reputation for integrity and excellence requires careful observance of the spirit and letter of all applicable laws and regulations, as well as a scrupulous regard for the highest standards of conduct and personal integrity.

The continued success of the Hillsborough County Tax Collector is dependent upon the tax-

Our Vision

To be an exemplary Government organization

payers trust and we are dedicated to preserving that trust.

Compliance with this policy of business ethics and conduct is the responsibility of every Hillsborough County Tax Collector employee and all employees review and acknowledge our business ethics and conduct policy every year. [Click here](#) to review the policy in detail.

Our Values

Integrity/Honesty, Communication, Positive Relationships, Customer Focus, Teamwork Effectiveness, Knowledge, Creativity

Tallahassee Oversees Dealer Forms

By Donna Forteau

Have you ever wondered if the forms you have created are acceptable by DMV? Some dealerships have created their own forms. The wording is similar to our DHSMV forms, listing the warning and Florida Statutes.

Question: Are these forms acceptable? Should all dealers use only DHSMV forms?

Answer: In order for a dealership to use one of their computer generated forms, they must mail their sample form to: Division of Motor Vehicles, Attn: Dee Dee Holley, Neil Kirkman Building, Tallahassee FL 32399 Or Email @ holleydeedee@hsmv.state.fl.us.

All information on the form must be approved by DHSMV. For online forms please go to <http://www.hillstax.org/motor/mvmain.htm> and click on forms.

Visit our dealership page on the web at <http://www.hillstax.org/motor/dealers/dealerinfo.htm>

Complete Those Forms for Speedy Service *by: Ann Murray & Cindy Brislin*

Avoid rework and returned work as much as possible as it's time consuming for all involved. Process your applications quickly and accurately the first time. There are several common omissions that will cause work to be delayed. BEFORE you bring it in check for....

- | | | |
|--|---|---|
| <input checked="" type="checkbox"/> License Plate Numbers | <input checked="" type="checkbox"/> Date of Sale | <input checked="" type="checkbox"/> Designation of and/or between names |
| <input checked="" type="checkbox"/> Private or Lease Usage | <input checked="" type="checkbox"/> Zip Codes | <input checked="" type="checkbox"/> Disposal affidavits |
| <input checked="" type="checkbox"/> Date of Lien | <input checked="" type="checkbox"/> Lien holder FEID number | |



Preferably the title application should be typed and not handwritten. All handwritten forms should be legible. It is hard to read DL #'s, Odometer miles, etc. when they are written outside of the boxes. Please don't forget to enter the sales tax collected and your sales tax registration number.

We are here to help you and want to give you exceptional customer service. We encourage you to call our help line 635-5210 ext 5720. We also offer training classes for all dealership personnel new and old. They are offered on a monthly basis with the exception of December. For a listing of available dates please refer to our website at www.hillstax.org, click on Motor Vehicles, then Dealer Information, and then Training Information.

Going Paperless-Electronic Titles, Coming Soon

By: Marty Rodriguez

The Florida Division of Motor Vehicles intends to implement the electronic title process (E-Title) effective **August 15, 2007**. When an ELT lien holder satisfies a lien, a letter will be mailed to the owner to let them know that the title will remain electronic.

Lien holders will continue to be allowed to enter a mail-to address when someone other than the owner needs to be notified that the lien has been satisfied. The only time the expedited process should be used is when the record is converted to paper, without the lien being satisfied, and the lien holder wants to pick the title up from the Tax Collector's Office the following day rather than having it mailed to them.

An insurance company that has satisfied the lien as a result of a total loss claim must comply with the requirements outlined on page six of DMV Procedure TL-36.

Form HSMV 82994, Motor Vehicle Title Reassignment Supplement, has been modified to allow the owner to reassign ownership when a vehicle is traded to a dealer. The dealer will continue to use reassign-

ment forms until the vehicle is sold to the end purchaser. The purchaser would still be required to complete an application and all other required documentation would be applicable.

Dealers must make sure the lien has been satisfied and the record is electronic before reassigning the vehicle to another dealer or a new purchaser without having the paper title in their possession. This can be accomplished by visiting the department's website at <http://www.hsmv.state.fl.us/> and clicking on "Motor Vehicle Check".

Auctions may require dealers to submit a paper title in case the vehicle is being shipped to another state. Dealers and auctions will be allowed to request a paper title by presenting the original form HSMV 82994, Motor Vehicle Title Reassignment Supplement, to the Tax Collector's Office. A paper title will be printed in the dealer's name. The dealer can request an expedited title at the tax collector's office by paying the \$7 fast title fee.

We appreciate your cooperation and look forward to working with you to ensure the successful implementation of this process.

Florida Vehicle Registration Stops, Stops and more Stops...

By Odette Brencons and Jackie Wilhelm

You have your paperwork in order and are ready to apply for title in your customer's name and register the vehicle. The tag agency now informs you of a stop on the registration for your customer and they cannot process your transaction. Let's go over the types of "Stops" that are out there:

- *Failure to Pay Fines (D6)
- *Delinquent Support (CS)
- *Dishonored (Bad) Check (BC)
- *Wrecker Operator's Lien
- *Driving Under the Influence (DU) Stop
- *FR Suspension
- *Department of Transportation (DOT) Stops
- *Unpaid Fees (Failure to Pay Dealer) (UF)*Parking Ticket and Toll Violation Stops



All of these Stops can affect the registration of a vehicle. Now what do I have to do? First we need to find out what type of stop is placed either on the title or the customer. There are several stops that allow a vehicle and registration to be put in the customer's name. They are:

*Failure to Pay Fines (D6) allows the individual to process a title and original registration or transfer an existing license plate, but cannot extend the registration period. This law does not apply to mobile homes, parking permits or vessels.

*Delinquent Support (CS) allows the individual to process a title and original registration or transfer an existing license plate, but cannot extend the registration period (solely owned). This law does not apply to mobile homes, parking permits or vessels.

*Wrecker Operator's Lien allows the individual to process a title and original registration or transfer an existing license plate, but cannot extend the registration period.

*FR Suspensions allows the individual to process a title and transfer an existing license plate, but cannot extend the registration period. *Parking Ticket and Toll Violation Stops allows the individual to process a title and original registration or transfer an existing license plate, but cannot extend the registration period. This law does not apply to mobile homes or parking permits.

The following Stops do not allow any type of transactions to be processed until the stop is cleared:

- *Dishonored (Bad) Check (BC)
- *Department of Transportation stops (FP)*Driving under the Influence (DU) Stop
- *Unpaid Fees (Failure to Pay Dealer) (UF)

For further information on these Stops please refer to DMV procedure #RS-36, RS-37 and RS-50 which can be found at <http://www.hillstax.org/motor/mvmain.htm> and click on forms.

When Applying for Title Remember the Rules for Proof of ID

If applying with:

- ☆ A valid Florida Driver License number - no copy of the ID is needed
- ☆ A valid Florida Identification Card number - no copy of the ID is needed
- ☆ A passport, an ID from Canada or any U. S. Territory - a copy of the ID **must** be submitted with the application
- ☆ An out of country passport - a copy of the ID **must** be submitted with the application

Drivers Licenses issued in Mexico are not acceptable proof of identity

Computerized Vehicle Registrations

by: Scott Belcher, Director—CVR

Moving Vehicle Registration into the Future



Hello, my name is Scott Belcher and I am the State Director for CVR. Computerized Vehicle Registrations is a Florida Division of Motor Vehicles (DMV) and Florida Tax Collectors “approved” provider of Electronic Filing and Registration for vehicle dealers in the state of Florida and soon to be ETR (Electronic Temporary Tag) provider.

With CVR’s Electronic Filing System (EFS) solution, dealers continue to increase dealership productivity and profitability, while enhancing customer service. EFS connects the dealer directly to Florida’s DMV system and allows for quick inquiry of information and exact calculation of registration fees.

CVR enhances the dealers technology and brings necessary information to your daily decision making process. There are several advantages to having this program in your dealership, **with CVR you can:**

Inquire DMV records on trade-in and validate ownership, registration status, liens, and branding.

- ☞ Pull most CVR data from your DMS system.
- ☞ Obtain information on vehicle registrations, an individual’s driver license and occupational licenses..
- ☞ Automate the title & registration process eliminating costly errors on titles, fee calculations and incorrect registrations, ultimately reducing audit issues.
- ☞ Electronically file liens and title documents without taking time away to go to the tag office

for processing.

And Soon:

☞ Complete your ETR (Electronic Temporary Tag Registration) and then have the convenience of completing the permanent plate registration with little effort.

☞ Enhance your system integration with the Accounting Interface which will reducing the Titling & Registration keystrokes into the accounting system.

☞ Eliminate the multipart 82041 form and go to Laser printing.

Consumer Satisfaction:

With CVR, consumers have the convenience of leaving the dealership with a completely registered vehicle, resulting in increased customer satisfaction and productivity of the dealership’s operations.

CVR has worked in partnership with the Hillsborough County Tax Collector’s office and Hillsborough County dealerships over the last 11 years completing over 500,000 registrations. CVR has local support as Jean Taylor represents CVR in Hillsborough to provide assistance, keep CVR’s clients happy and running smoothly!

The Florida Automobile Dealers Association and Southeast Toyota recently selected CVR as the Titling & Registration product for their dealers. See what others have experienced for the last 11 years. Give CVR a call at 800-333-6995 to schedule a visit with our experience team. We look forward to our continued relationship with Hillsborough County and the opportunity to visit your dealership.